



# **SGT UNIVERSITY**

**SHREE GURU GOBIND SINGH TRICENTENARY UNIVERSITY**

**(UGC Approved)**

**Gurugram, Delhi-NCR**

Budhera, Gurugram-Badli Road, Gurugram (Haryana) – 122505 Ph. : 0124-2278183, 2278184, 2278185

## **Webinar on**

### **New Normal for Hotel Industry: A Bright Future Ahead**



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## SGT College of Hotel & Tourism Management

### New Normal for Hotel Industry

22<sup>nd</sup> June 2021, SGT University

**Brief Profile of Speaker:** Mr. **Rishabh Tandon** is an Area Director of Human Resource (IHG) Intercontinental Hotel Group, Director Human Resources Crowne Plaza, Greater Noida

**Organizers:** SGT College of Hotel & Tourism Management

### **Report of the Webinar/ Event / FDP Program:**

a) **Introduction:** Our Chief Guest Mr. **Rishabh Tandon** shared his views about the Current Trends in Hospitality Industry. Mr. Tandon – Area Director of Human Resource (IHG) Intercontinental Hotel Group, Director Human Resources Crowne Plaza, Greater Noida enlighten the students' way towards the "**New Normal for Hotel Industry: A Bright Future Ahead**".

### **b) Objective of the Webinar**

The aspirants & hotel management professionals of [SGT University](#), as well as students from various well-known schools of Delhi-NCR like Pathways International, Presidium, Aryan Global School, Scholars Rosary Rohtak etc., joined the session to know about the right route and prospects of the hotel industry.



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## c) Brief content of lecture-

Mr Tandon explained that as the new normal is trending travelers and guests are making hygiene and cleaning measures a priority while choosing their stays in hotels. Also, they are forwarding the demand that the hotels should implement strict cleaning protocols to deal with the coronavirus. Other aspects were also discussed during the session like flexibility is one of the most important factors that the hospitality industry should opt to make their guests connected to them for a long time.

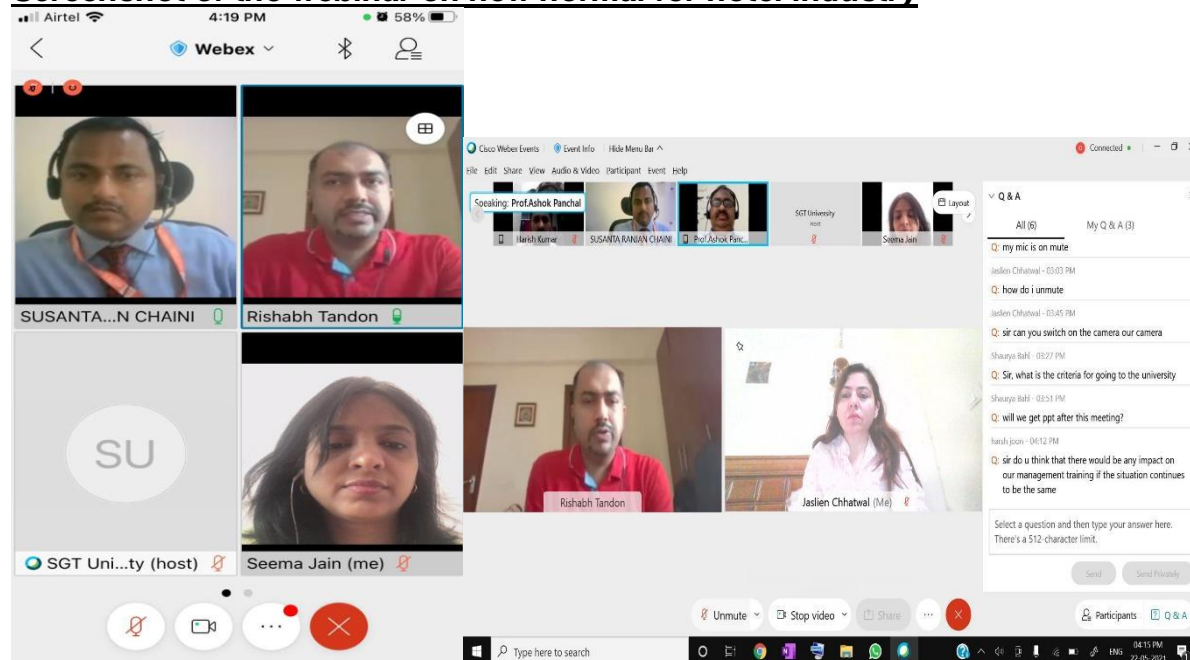
He also emphasized a few points that are important in the light of pandemic, such as hotels with automatic doors, disinfectants before entering & inside, before taking the elevator to the rooms, having a doormat at the entrance encourages guests to dry their shoes, make available to guests' masks and a designated trash bin for those already used, elevator rides should leave a minute between uses and only one person per trip.

It was a very informative session where students, also participated with full enthusiasm and zeal and asked various questions.

## d) Screenshots of Webinar/ Picture of Event: Good quality picture with legends is mandatory

e)

## Screenshot of the webinar on new normal for hotel industry





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## **List of participants**

**24**

**Signature of Coordinator**



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## Webinar by Mr.Rishabh Tandon

|      |                  | DATE:- 22/5/21 |
|------|------------------|----------------|
| S.NO | NAME OF STUDENTS | REMARKS        |
| 1    | Deepak Sharma    | P              |
| 2    | Vidhi Phogat     | P              |
| 3    | Akash Gupta      | P              |
| 4    | Mahesh           | P              |
| 5    | Sagar Mishra     | P              |
| 6    | Raj Kumar        | P              |
| 7    | Sachin Kumar     | P              |
| 8    | Sunny Singh      | P              |
| 9    | Arun Kumar       | P              |
| 10   | Rohit Dedha      | P              |
| 11   | Hemant Manethiya | P              |
| 12   | Vikil Prahladan  | P              |
| 13   | Priyansh Pant    | P              |
| 14   | Pardeep          | P              |
| 15   | Deepak Sharma    | P              |
| 16   | Vidhi Phogat     | P              |
| 17   | Hemant Manethiya | P              |
| 18   | Vikil Prahladan  | P              |
| 19   | Priyansh Pant    | P              |
| 20   | Pardeep          | P              |
| 21   | Karan Sharma     | P              |
| 22   | GRESPIN          | P              |
| 23   | Rinku Kushwah    | P              |
| 24   | Prince Khatana   | P              |



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